

LEARNER SUPPORT



Our Learner Support Team provides pastoral care, advice and support for our learners. The team also offer support regarding specific learning difficulties and health issues. On occasions, our learners may need specialist support for issues such as mental health and the team will identify and signpost learners to the appropriate qualified professionals. Alongside our dedicated Learner Support Team, our training staff have a wealth of experience in supporting our learners, from day to day workplace issues to more serious problems.

The team identify if any of our learners have any special educational needs or health issues which may impact on their learning. We gather this information as soon as the apprenticeship commences which enables us to create a plan to provide the necessary support required during their training. If required, we can also arrange for any additional support such as extra time during exams or accessing specific IT packages which may benefit learners when writing assignments or reports.

The apprentices will be asked to identify if they experience any of the following:

Health Issues

- Visual impairment
- Hearing impairment
- Any disability affecting mobility
- Any other physical disability
- Epilepsy
- Colour blindness
- Asthma
- Diabetes
- Emotional/behavioural difficulties
- Mental health difficulties i.e. depression/anxiety

Learning Difficulties

- Reading/writing difficulties
- Dyslexia
- Dyscalculia
- Autism
- ADHD / Asperger's Syndrome

Learner Support is committed to:

- Identifying any specific needs a learner may have to facilitate the appropriate support required.
- Ensuring that all learners feel fully supported regarding any issue during their apprenticeship.
- Developing learners' knowledge regarding mental health issues and raise awareness about how they can attain the appropriate support required.
- Improving learners awareness regarding Equality within the workplace.
- Identifying and combatting any forms of discrimination and ensuring learners know their rights and their responsibilities.
- Extending Learners understanding about Safeguarding including the dangers associated with radicalisation and extremism.