



## **COURSE BOOKING TERMS & CONDITIONS**

### **BOOKINGS & PAYMENTS**

Bookings must be confirmed with either a purchase order or full payment to secure the booking.

New customers will be required to complete a New Customer Account form to open a credit account.

All customers will be invoiced upon booking; our standard payment terms are 30 days unless otherwise agreed in advance for credit account customers and 7 days for non-account customers.

Payment can be made by credit card or BACS/ bank transfer.

### **CANCELLATION TERMS**

Where courses are under subscribed MGTS may cancel or re-arrange a course at their discretion. Customers will be notified no later than 10 working days prior to the planned commencement date.

MGTS accepts customer cancellations or transfers to alternative course dates, without charge up until 7 working days prior to commencement of training.

Cancellations or transfers 1 to 7 working days prior to commencement of training will incur a 50% course fee.

Cancellations with less notice than 1 working day will incur a 100% course fee.

### **CONTACT US**

For any queries relating to the above please contact our Accounts team:

t: 024 7663 0333

e: [accounts@mgts.co.uk](mailto:accounts@mgts.co.uk)